



BIANCHI

Treviglio, Friday, September 22, 2017

Dear Dealer,

Bianchi's internal test laboratory has recently detected a possible error on seat clamp assembly of our Aria road bike model.

In some samples, the top part of seat clamp could have been installed in reversed position; this issue could compromise the seat clamp functionality making it difficult to place the saddle in 0° position and, more importantly, can lead to a not properly working seat clamp's screws with a dangerous overstress.

Wholesalers, distributors and dealers shall check all bicycles in their stock before final customer delivery and, if necessary, disassemble and re-assemble the seat clamp in the right position (see attached pictures).

We appreciate your effort and support to manage this small issue. Safety and reliability are equal to the performance we design into every Bianchi bicycle.

Bianchi Customer Service

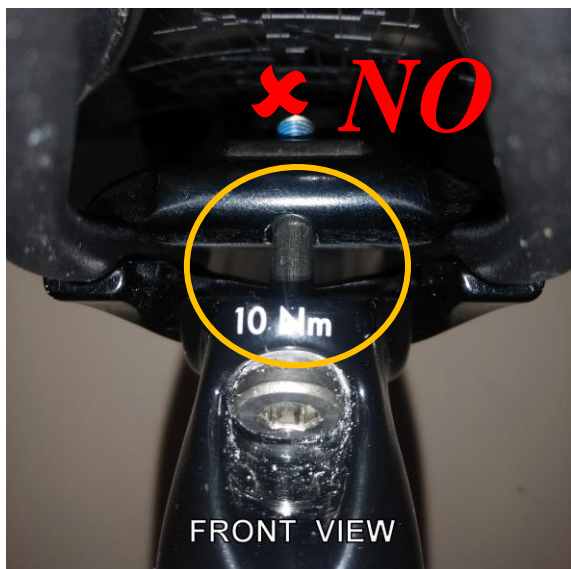


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In case you find your seat clamp is assembled in wrong position, proceed as follow:

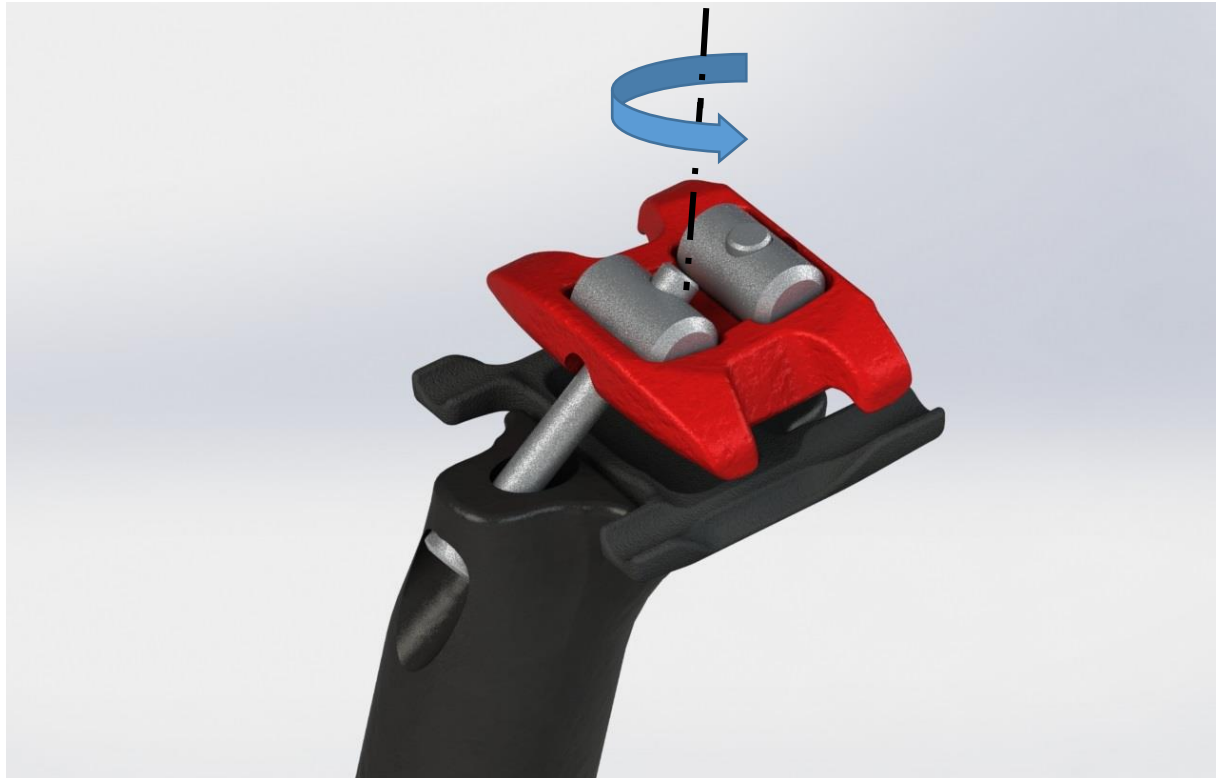
1. remove the saddle,
2. remove both screw and bottle nut
3. rotate the seat clamp top part (red component in picture below) of 180° around a vertical axis
4. re-assemble the seat clamp and install the saddle.
5. check if the seat clamp is correctly installed (refer to picture above)

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