



RETURN FORM

We are sorry that you are not satisfied with the purchased item. **You can return the item to us within 30 days of receipt.** As soon as we receive the exchange, we will ship your new item. As soon we received the return, we will refund the paid amount.

CUSTOMER NAME: _____

DELIVERY DATE: _____

ORDER NUMBER: _____

QTY	PRODUCT CODE	DESCRIPTION	PRICE	REFUND (MARK WITH X)	EXCHANGE (MARK WITH X)	EXCHANGE SIZE	REASON CODE	NOTE (LEAVE BLANK FOR BIANCHI USAGE)

REASON CODE

1	2	3	4	5
LOOKS DIFFERENT FROM THE WEBSITE	DEFECTIVE OR FAULTY	DOESN'T FIT PROPERLY	INCORRECT ITEM RECEIVED	PARCEL DAMAGED ON ARRIVAL/DAMAGED ITEM

Next to your item please mark with an X refund or exchange and select one of the return reason codes. If you have received an incorrect item mark X on exchange and select 4 as return code.

We are only able to exchange an item for the same item in a different size.

Please note, that the items must be in their original conditions so that we can refund the full purchase price. We ask you to pack the items in the best possible way for the return, so that the goods will not be damaged.

PLEASE SEND YOUR RETURN TO THE FOLLOWING ADDRESS

BIANCHISTORE c/o F.I.V. E.BIANCHI SPA

Via delle Battaglie,5

24047 Treviglio (BG)

ITALY